

GENERAL TERMS AND CONDITIONS OF SUPPLY

1. SUBJECT MATTER

1.1. These General Terms and Conditions of Supply ("**General Terms and Conditions**") govern the relations between RAMADA AÇOS, S.A., with registered office at Cova do Frade, parish of Ovar, S. João, Arada and S. Vicente de Pereira Jusã, 3880-213 Ovar, with share capital of EUR 17,000,000.00, with the single registration and legal entity identification number 500 103 844, registered at the Land/Commercial Registry Office of Ovar ("**RAMADA AÇOS**") and its customers ("**CUSTOMERS**") and apply to all orders, instructions and deliveries concerning **(i)** goods or products produced or manufactured by RAMADA AÇOS ("**Products**") and **(ii)** services rendered by RAMADA AÇOS ("**Services**").

1.2. The Special Terms and Conditions of each Product or Service shall also apply to the relations between RAMADA AÇOS and the CUSTOMER, which shall take precedence over the General Terms and Conditions.

1.3. The CUSTOMER's purchase of any Product or Service implies and presupposes full, complete and unreserved knowledge and acceptance of these General and Special Terms and Conditions for each Product or Service, which shall prevail over any uses, unwritten agreements or conditions of purchase eventually used by the CUSTOMER.

1.4. The CUSTOMER expressly accepts and acknowledges that any changes, amendments or additions to these General Terms and Conditions shall only be valid after prior express written acceptance by RAMADA AÇOS.

1.5. The CUSTOMER expressly states that he/she possesses the necessary and legally required legal capacity to be able to fully and entirely accept, without reservations, these General Terms and Conditions.

1.6. The CUSTOMER expressly accepts and acknowledges that, in the event that any provision of these General Terms and Conditions is annulled or declared void, invalid or ineffective, this shall not affect the validity of the remaining clauses.

1.7. The CUSTOMER accepts and expressly acknowledges that the non-exercise or the late or partial exercise of any right or power held by RAMADA AÇOS under the terms of these General Terms and Conditions does not imply or mean the waiver of such right or its expiry, does not prevent its subsequent exercise, nor does it constitute a moratorium or novation of the respective obligation.

2. ORDERS

2.1. All orders for Products or Services placed by the CUSTOMER ("**Orders**") shall be supported by an Order Confirmation issued by the CUSTOMER and sent by post, e-mail or other means agreed upon between RAMADA AÇOS and the

CUSTOMER, and shall be binding on RAMADA AÇOS and the CUSTOMER.

2.2. With every Order, the CUSTOMER must ensure that the minimum mandatory elements set out in the specific Special Terms and Conditions of the Product or Service are included.

2.3. With every Order, the CUSTOMER must ensure that all intended requests are included, so as to ensure that its performance meets the CUSTOMER's expectations.

2.4. When placing the Order, the CUSTOMER shall expressly request the type of certificate that he/she wishes, under the terms set out in the specific Special Terms and Conditions of the Product or Service.

2.5. The CUSTOMER expressly accepts and acknowledges that, in the event of cancellation of any Order, he/she shall be solely liable for the payment of all costs, expenses, damages and losses arising therefrom, including, but not limited to, raw material already acquired for the performance of the Products, hourly value for the work performed and downtime of machines and any means of production.

3. DELIVERY

3.1. The delivery term for the Orders shall be as stipulated in the Order Confirmation, unless otherwise expressly agreed upon between RAMADA AÇOS and the CUSTOMER.

3.2. RAMADA AÇOS undertakes to deliver the Products in accordance with the Order.

3.3. The delivery of the Products subject of the Order shall take place at the facilities of RAMADA AÇOS, unless a different location has been established by means of a prior express written agreement between RAMADA AÇOS and the CUSTOMER.

3.4. The CUSTOMER expressly accepts and acknowledges that other delivery terms for the Orders may be stipulated by means of a prior express written agreement between RAMADA AÇOS and the CUSTOMER.

3.5. The CUSTOMER expressly accepts and acknowledges that he/she undertakes, upon delivery of the Products subject of the Order, to record the date and time.

4. TRANSFER OF LIABILITY

4.1. As regards the Products to be delivered at the facilities of RAMADA AÇOS, the transfer of liabilities takes place upon delivery of the Product to the CUSTOMER.

4.2. The CUSTOMER expressly accepts and acknowledges that, in the event that delivery does not take place within five (5) consecutive days after the initially agreed-upon delivery date, for reasons attributable to the CUSTOMER, the liability over the Product shall be transferred at that time to the CUSTOMER.

4.3. The CUSTOMER expressly accepts and acknowledges that, in the event that the transport of the Product is ensured by the

CUSTOMER, the transfer of liabilities shall take effect at the time of shipment of the Product from the facilities of RAMADA AÇOS.

4.4. The CUSTOMER expressly accepts and acknowledges that RAMADA AÇOS shall only be liable for delays in the delivery of the Products that are directly attributable to RAMADA AÇOS.

4.5. The CUSTOMER expressly accepts and acknowledges that, in the event the CUSTOMER fails to collect the Product at the facilities of RAMADA AÇOS or refuses to accept it when it is delivered to him/her at its facilities, RAMADA AÇOS shall be entitled to store the Product in a safe place and the CUSTOMER shall be solely liable for the payment of all costs associated with transportation, storage and handling.

4.6. The CUSTOMER expressly accepts and acknowledges that, should the collection of the Product at the facilities of RAMADA AÇOS exceed 5 (five) consecutive days from the date on which it became available, or if the CUSTOMER refuses to accept it, **(i)** RAMADA AÇOS is entitled to resell the Product and to claim from the CUSTOMER the difference in price between the initial price and the resale price, and **(ii)** the CUSTOMER shall be solely liable for the payment of all costs associated with the resale, namely transport, storage and handling.

5. PRICE AND PAYMENT

5.1. For the purchase of the Products and provision of the Services, the amounts stated in the price list in force at all times ("**Price List**") shall be charged, which may be altered, at any time, by RAMADA AÇOS.

5.2. The invoices issued by RAMADA AÇOS must be paid by the due date stated therein.

5.3. For the purposes of payment of invoices, the CUSTOMER may use the following payment methods: **(i)**cheque, **(ii)**cash up to a maximum of EUR 1,000.00 (one thousand Euros), **(iii)**bank transfer or **(iv)**others, provided that previously validated and authorised by RAMADA AÇOS and legally admissible.

5.4. Discounts may be agreed upon between RAMADA AÇOS and the CUSTOMER for early payment of invoices.

5.5. The CUSTOMER expressly accepts and acknowledges that RAMADA AÇOS reserves the right to implement credit conditions based on the CUSTOMER's economic and financial situation and, prior to the fulfilment of orders, may also request guarantees or down payments from the CUSTOMER.

5.6. The CUSTOMER expressly accepts and acknowledges that, in the event of payments being made after the due date of the invoice, **(i)**the amounts received relating to invoices with payment deadlines that have already fallen due shall be subject to default interest at the legal or commercial rate in force, charged monthly

6.6. The assignment of credit implies and shall result in the transfer to RAMADA AÇOS of all guarantees eventually provided and other collateral of the assigned credit.

7. COMPLAINTS

7.1. The CUSTOMER accepts and expressly acknowledges that the detection of any eventual anomalies, namely in the quantities,

and counted day by day on the balance due on the first day of each month, and **(ii)**RAMADA AÇOS reserves the right to suspend the credit it has granted to the CUSTOMER.

5.7. The CUSTOMER expressly accepts and acknowledges that, in the event of any invoice not being settled by its due date, default interest shall be due at the legal or commercial rate in force, without prejudice to the right of RAMADA AÇOS to compensation for any damages that may have been caused to it by this non-compliance.

5.8. The CUSTOMER expressly accepts and acknowledges that, in the event of any invoice not being settled by its due date, RAMADA AÇOS may **(i)**demand immediate payment of all invoices issued **(ii)**require payment before the delivery of all Orders already accepted and **(iii)** cancel delivery of any Orders registered, even if confirmed, already processed or in transit.

5.9. The CUSTOMER expressly accepts and acknowledges that, in the event of any invoice not being settled by its due date, the payments made by the CUSTOMER shall always be charged to the oldest invoice.

6. RETENTION OF OWNERSHIP

6.1. The CUSTOMER expressly accepts and acknowledges that RAMADA AÇOS reserves the right of ownership over all the Products sold until full payment of the invoice relating to said Products.

6.2. The Products delivered and stored on the CUSTOMER's facilities shall be treated by the CUSTOMER as being under its responsibility, and shall be duly insured by the CUSTOMER.

6.3. Should the CUSTOMER fail to pay, he/she must return or facilitate the return to his/her facilities, all Products included in the respective invoice, as soon as he/she is called upon to do so by registered letter with acknowledgement of receipt or separate judicial notification, under penalty of, in addition to the return of the goods subject to retention of ownership, being liable for all losses and damages resulting from the default and other direct or indirect damages.

6.4. Should Products be resold, transformed or incorporated, the CUSTOMER undertakes to assign, up to the amount of the outstanding invoice or invoices, plus default interest, all or part of the credits held by him/her over any or some of his/her debtors, regardless of the knowledge or consent of said debtors, as soon as he/she is summoned to do so by RAMADA AÇOS.

6.5. Upon notification for the assignment, under the terms set out in the preceding paragraph of this Clause, the CUSTOMER undertakes to provide RAMADA AÇOS with all documents and other means of proof of the assigned credit.

qualities, dimensions or mechanical characteristics of the Products, must be communicated to RAMADA AÇOS within a maximum period of 8 (eight) consecutive days after the delivery date of the Order.

7.2. The CUSTOMER accepts and expressly acknowledges that the detection of any eventual anomalies, namely in the quantities,

qualities, dimensions or mechanical characteristics of the Products, must be communicated to RAMADA AÇOS within a maximum period of 8 (eight) consecutive days after the date of delivery to the CUSTOMER of the goods or products subject of the Services.

7.3. The CUSTOMER accepts and expressly acknowledges that, once the maximum period of 8 (eight) consecutive days has elapsed after the delivery date of the Order, referred to in the previous paragraph of this Clause, RAMADA AÇOS will not accept any complaint, unless it is based on anomalies that could not be detected on the delivery date of the Order, in which case the complaint must be communicated to RAMADA AÇOS within a maximum period of 5 (five) consecutive days after the date on which the anomalies were identified.

7.4. All claims lodged by the CUSTOMER shall be the subject of a "Claim Report", to be drawn up by RAMADA AÇOS after a commercial and/or technical review, leading to a resolution that RAMADA AÇOS shall communicate in writing to the CUSTOMER.

7.5. The CUSTOMER expressly accepts and acknowledges that, in any event, the liability of RAMADA AÇOS shall be limited to the replacement of the non-compliant Products or, in the case of the Services provided, reperformance of the Services, expressly excluding any type of damage or prejudice.

8. RETURNS AND COMPENSATION

8.1. The return of Products at the request of the CUSTOMER will only be accepted after review by RAMADA AÇOS, with all returns incurring the following costs, which will be deducted from the credit note to be issued, in accordance with the Price List in force at any given time: **(i)** performance and administrative costs, **(ii)** transport, **(iii)** the value of the cutting and **(iv)** the depreciation value of the material if there are cuts that alter the standard dimensions or deterioration of the surface condition.

8.2. The return of Products following a complaint lodged by the CUSTOMER depends on the review that will be carried out by RAMADA AÇOS and will always take place after the conclusion of the complaint process.

8.3. The CUSTOMER expressly accepts and acknowledges that, for the purposes of review by RAMADA AÇOS, it undertakes to deliver to RAMADA AÇOS **(i)** all Products object of the claim, as well as **(ii)** all goods or products in relation to which the Services subject of the claim were provided.

8.4. All returned Products must be accompanied by the "Return Delivery Note", with express indication of the number and position of the Delivery Note issued by RAMADA AÇOS.

8.5. The CUSTOMER expressly accepts and acknowledges that he/she may not, under any circumstances, refuse to pay any part of the invoice that is not the subject of the claim, as well as any other invoices, whether or not related to that claim.

8.6. The CUSTOMER expressly accepts and acknowledges that RAMADA AÇOS shall not be contractually liable for loss of profits or indirect damages, and its contractual liability shall be limited, in any event, to damages resulting directly from the breach, with intent or serious fault, of contractual obligations.

9. FORCE MAJEURE

9.1. The CUSTOMER expressly accepts and acknowledges that RAMADA AÇOS may not be held liable for the breach or faulty fulfilment of the obligations undertaken by it under these General Terms and Conditions due to force majeure. This means situations of an extraordinary, unpredictable or unavoidable nature, whose effects occur irrespective of the will or circumstances of RAMADA AÇOS and are beyond its control, namely: war, riots, civil insurrection, natural disasters, epidemics, pandemics, fires, floods and explosions, accidents, labour disruptions, such as strikes preventing the use of means of transport, facilities or equipment of RAMADA AÇOS, as well as transportation constraints, serious mechanical breakdowns without replacement equipment, or non-compliance by suppliers, namely power outages, or judicial or governmental orders or decisions.

9.2. The CUSTOMER expressly accepts and acknowledges that, should force majeure occur, RAMADA AÇOS reserves the right to immediately and without prior and immediate notice, suspend deliveries or cancel orders. Moreover, it exempts itself through delivery of the part already performed, with the price being proportionally reduced, without any compensation or indemnity being owed to the CUSTOMER.

10. LAW, JURISDICTION AND DOMICILE

10.1. The CUSTOMER expressly accepts and acknowledges that all matters not provided for in these General Terms and Conditions shall be governed by the Portuguese law in force.

10.2. The CUSTOMER expressly accepts and acknowledges that in the event of litigation regarding the validity, effectiveness, interpretation, integration, application or fulfilment of these General Terms and Conditions, the Court of the District of Ovar shall have jurisdiction, expressly waiving any other.

10.3. The CUSTOMER expressly accepts and acknowledges that, in the event of litigation, he/she shall be deemed domiciled at the address shown on the invoice, both for the purposes of service and for the purposes of summons. Any change of such address may not be opposed by RAMADA AÇOS, unless the CUSTOMER has notified RAMADA AÇOS by registered letter with acknowledgement of receipt, sent within ten (10) consecutive days following the date on which the change occurred.

SPECIAL TERMS AND CONDITIONS OF THE HEAT TREATMENT SERVICE

1. The heat treatment service ("**Heat Treatment Service**") is carried out by RAMADA AÇOS under the terms set out in these Special Terms and Conditions of the Heat Treatment Service.

2. The delivery of parts subject of the Heat Treatment Services shall take place at the facilities of RAMADA AÇOS, unless a different location has been established by means of an agreement between RAMADA AÇOS and the CUSTOMER.

3. The CUSTOMER expressly accepts and acknowledges that the parts which are the subject of the Heat Treatment Service must be properly conditioned in a suitable packaging so as to avoid any damage during transport.

4. With all Orders, the CUSTOMER must ensure that the following minimum mandatory elements are listed:

4.1. Name or corporate name of the CUSTOMER.

- 4.2.** Designation of the material: trade name, international standard or chemical composition.
- 4.3.** Details of the heat treatment to be performed.
- 4.4.** Details regarding hardness, layering or other mechanical properties.
- 4.5.** Number of parts.
- 4.6.** Identification of the mold and/or parts.
- 4.7.** The type of certificate to be issued, in accordance with standard NP EN 10204:2009.
- 4.8.** In case of partial heat treatment, there must be an unequivocal reference to the area to be insulated, in a drawing to be submitted on paper and/or digital format.
- 4.9.** Reference to possible subsequent treatment (should it involve total or partial heating) or wire-cutting.
- 4.10.** Details on specific heat treatment process, in case it is necessary to achieve specific material properties.
- 4.11.** Information on the state of the material, if already subjected to previous heat treatment.
- 4.12.** The parts must be properly identified, according to the order document.
- 5.** The CUSTOMER expressly accepts and acknowledges that, should the Order not include any of the minimum mandatory elements set forth in paragraph 0 above, the Heat Treatment Service shall be performed in the way that RAMADA AÇOS deems to be more technically correct, with the CUSTOMER being solely liable for the omission of such information.
- 6.** The CUSTOMER expressly accepts and acknowledges that RAMADA AÇOS will not be held liable for the Heat Treatment Service performed, if the parts subject of the Heat Treatment Service show:
- 6.1.** high concentration of stresses due to the effect of indentation, due to sharp corners or with a diameter of less than 3 mm, in the case of heat treatment in which phase transformation occurs.
- 6.2.** significant variations in mass, greater than a ratio of 1:3 or a difference of 100 mm in thickness, in the case of treatments in which phase transformation occurs.
- 6.3.** engravings with non-rounded punches.
- 6.4.** coarse rough machining marks.
- 6.5.** complex geometry, such as rims made from a whole part, or similar, in the case of treatments where phase transformation occurs.
- 6.6.** threaded drillings with a poor finish.
- 6.7.** thickness greater than 100 mm in heat treatments requiring oil cooling.
- 6.8.** a ratio between length and thickness greater than 10:1.
- 6.9.** distance between drillings, less than one diameter.
- 6.10.** wall thickness between drillings and surface, less than one diameter.
- 6.11.** drillings with a chamfer on the surface of less than 3mm.
- 6.12.** incorrect selection of material for heat treatment or application of the part.
- 6.13.** incorrect selection of the type of heat treatment for the application of the part.
- 6.14.** incorrect selection of hardness or layering for the material used and/or part.
- 6.15.** non-compliance with DIN7527 with regard to over-thickness.
- 6.16.** welding.
- 6.17.** no stress relieve after any kind of rough machining, welding, wire-cutting, electrical discharge machining or any other type of heating that may influence the heat treatment.
- 6.18.** finishing and final polishing.
- 6.19.** presence of inserts, fittings or any type of sealing on the parts.
- 6.20.** visible oxidation.
- 6.21.** oils or protective grease (with a more significant negative impact on the nitriding treatment).
- 6.22.** previous heat treatments that have not been performed at RAMADA AÇOS.
- 6.23.** absence of a specific spot for temperature measurement, usually between 16 and 19 mm from the surface (in specific situations it can be ≥ 25 mm), in the case of application of molds for injected die castings of aluminium or magnesium alloys.
- 6.24.** absence of test samples (one of which shall be withheld by RAMADA AÇOS), in case of application of molds for injected die castings of aluminium or magnesium alloys.
- 6.25.** "burrs" or thin walls.
- 6.26.** coarse EDM operations.
- 7.** The CUSTOMER expressly accepts and acknowledges that it will be invoiced for the Heat Treatment Services relating to:
- 7.1** any additional heat treatment that RAMADA AÇOS may deem technically necessary.
- 7.2** any heat treatment that is carried out and that, due to facts or reasons beyond the control of RAMADA AÇOS, fails to meet the end result expected by the CUSTOMER.
- 7.3** any treatment that needs to be repeated due to facts or reasons beyond the control of RAMADA AÇOS, even if the end result does not meet the CUSTOMER's expectations.
- 7.4** the monitoring of the chemical composition of the material, or other tests, should RAMADA AÇOS deem it necessary for the execution of the heat treatment, with the results being provided to the CUSTOMER should he/she request them.
- 8.** The minimum sale price is EUR 9.00 (nine euros), plus VAT at the applicable rate in force, per line and EUR 25.00 (twenty five euros), plus VAT at the applicable rate in force, per order.
- 9.** The CUSTOMER expressly accepts and acknowledges that *(i)* the Heat Treatment Services are carried out in "Batch" type industrial furnaces which can only operate with minimum quantities and *(ii)* the equipment necessary for the Heat Treatment Services may be busy with the heat treatment of other orders, whereby RAMADA AÇOS will not accept any claim for any delay in completing the Heat Treatment Services in relation to the scheduled delivery date.

10. All heat treatments carried out under the Heat Treatment Service are duly recorded and stored in a database for 10 (ten) years, ensuring the confidentiality and traceability of the Heat Treatment process. The customer may request to consult the heat treatment record, at the facilities of RAMADA AÇOS, free of charge. The CUSTOMER may request access to the data of the temperature curves of the heat treatment performed, in digital or paper format, and RAMADA AÇOS shall invoice this service as per the Price List in force.

11. Quality control of hardness and layers for equal or similar parts is made through sampling, unless otherwise expressly agreed between RAMADA AÇOS and the CUSTOMER.

12. The results mentioned in the quality certificate are ensured until any type of exposure of the part to full or local temperature that could compromise the results achieved in the heat treatment carried out.

13. The CUSTOMER expressly accepts and acknowledges that any parts that require subsequent heat treatment, performed by the CUSTOMER, or by any third party, shall be the sole responsibility of the CUSTOMER.

14. The CUSTOMER expressly accepts and acknowledges that, at the time of shipping the parts which are the subject of the Heat Treatment Service, packaging will, wherever possible, be carried out in accordance with the type of packaging used at the time of receipt of the parts and/or with protection such as bubble wrap and/or corrugated fibreboard.

15. Should the parts subject of the Heat Treatment Service be shipped by RAMADA AÇOS and delivered to the CUSTOMER's facilities, the transfer of liability occurs at the time of delivery of the parts to the CUSTOMER's facilities.

16. Should shipping and delivery take place at the facilities of RAMADA AÇOS or if transportation to the CUSTOMER is the responsibility of the CUSTOMER, the transfer of liability occurs at the time of delivery of the parts to the CUSTOMER or to the carrier.

17. The CUSTOMER expressly accepts and acknowledges that any claim relating to the Heat Treatment Service must contain the following minimum mandatory elements:

17.1 number of the delivery note or invoice and respective order.

17.2 the necessary traceability information proving that the heat treatment was performed by RAMADA AÇOS.

17.3 number of the delivery note of the raw material, in case it is supplied by RAMADA AÇOS, or certificate of the material, in the event it has not been supplied by RAMADA AÇOS.

17.4 all information deemed relevant by RAMADA AÇOS, to describe the occurrence.

18. Once the complaint has been received by RAMADA AÇOS, it shall notify the CUSTOMER of the opening of a "Claim Report" and the CUSTOMER shall be kept up-to-date on the progress of this process.

19. The CUSTOMER expressly accepts and acknowledges that, in the event of a claim, he/she may not perform or execute any work and/or tests on the parts that have been the subject of the claim, unless prior express written agreement is concluded between RAMADA AÇOS and the CUSTOMER.

20. The CUSTOMER expressly accepts and acknowledges that, in the event of a claim, he/she must make the part or mold available to RAMADA AÇOS, so that the latter may carry out the tests it deems necessary.

21. The CUSTOMER expressly accepts and acknowledges that, in the event of a claim related to serial parts with certificate 3.1, the CUSTOMER shall provide RAMADA AÇOS with the certifying test part used in the tests for issuing the respective certificate.

SPECIAL TERMS AND CONDITIONS OF THE STEEL PRODUCT

1. The steel product ("Steel Product") is manufactured and produced as provided in these Special Terms and Conditions of the Steel Product.

2. Should the Steel Product be delivered by RAMADA AÇOS at the CUSTOMER's facilities, the transfer of liabilities occurs at the moment of delivery of the Steel Product to the CUSTOMER.

3. For the supply of whole materials or with simple cuts the delivery term for Orders shall be as stipulated in the Order confirmation, unless otherwise expressly agreed between RAMADA AÇOS and the CUSTOMER.

4. For the supply of cut materials for the mold industry, the delivery term of the Orders shall be as stipulated in the Order confirmation, unless otherwise expressly agreed upon between RAMADA AÇOS and the CUSTOMER

5. In the manufacture and production of the Steel Product the following dimensional tolerances must be complied with:

5.1. Drawn Products - ISO h11.

5.2. Hot Rolled Products:

Profile	Din Standard	Euronorm
Round	1013	10060
Square	1014	10059
Rectangular	1017	10058

5.3. Forged products: round, square and rectangular, according to DIN Standard 7527.

6. In the manufacture and production of the Steel Product the following cutting tolerances should be complied with: (i) those applicable to the specified nominal dimensions (length, width or thickness of the parts) to be achieved by the cutting process and (ii) those that are a result of the original dimensions of the part being cut (i.e. the width of the cut and the depth of cut):

		Raw Material width [mm]			
		≤100	≤1000	≤1500	≤2500
		Finished Product width [mm]			
		0-100	100-400	400-1000	>1000
Depth [mm]	0-100	3	6	10	12
	100-400		8	10	12
	400-1000			12	14

7. The application of tolerances that differ from those referred to in paragraph 0 above (stricter) shall always be subject to prior express written agreement between RAMADA AÇOS and the CUSTOMER.

8. For Calibrated and Drawn Steels must be considered the cut length rules below:

Profiles	Diameter, d - Dimensions	
Drawn Steels		
Round	d ≤ 30 mm	1 bar (3 to 4 meters)
Square	30 < d ≤ 50 mm	½ or ¼ bar (1,5 to 2 meters)
Hexagonal	50 mm < d	Cut to measure
Rectangular	Width ≤ 50 mm	1 bar (3 to 4 meters)
	Width > 50 mm	½ bar (1,5 to 2 meters)
Hot Rolled Steels		
Round	d ≤ 20 mm	1 bar (3 to 4 meters)
Square	20 < d ≤ 50 mm	1 meter multiples
Hexagonal	d > 50 mm	Cut to measure
Rectangular	Width ≤ 50 mm	1 meter multiples
	Width > 50 mm	Cut to measure
Hard Chromium Plated Steel Round Bar RK418		
Round	Cut to measure Exception: At the first bar cut the top must be cutted in about 100mm	
Cold drawn seamless steel tubes (RK445)		
Round Tube	Cut to measure	
Seamless steel Tubes (RK442)		
Round Tube	Cut to measure	

9. The CUSTOMER expressly accepts and acknowledges that the execution of orders whose dimensions do not meet the standard range of RAMADA AÇOS will be carried out from the appropriate above measure. The cost of the respective cuts will be invoiced by RAMADA AÇOS in accordance with the Price List in force at each moment and the destination of the surpluses will be negotiated on a case-by-case basis.

10. The cost of other cuts will be invoiced by RAMADA AÇOS according to the Price List in force at each moment.

11. The minimum sale price per Order is EUR 30.00 (thirty euros), plus VAT at the applicable legal rate.

SPECIAL TERMS AND CONDITIONS FOR CUTTING TOOLS

1. The CUSTOMER expressly accepts and acknowledges that, as part of the technical service supporting the development of machining processes for tests with cutting tools ("Tests"), the following conditions must be observed:
2. The terms and conditions for carrying out the Tests shall be previously discussed and agreed upon between RAMADA AÇOS and the CUSTOMER, outlining the intended purposes and context of the Tests, as well as establishing the terms under which they shall be deemed as approved or rejected by the CUSTOMER;
3. The cutting tools shall be temporarily made available by RAMADA AÇOS to the CUSTOMER, solely for performing the Tests, with RAMADA AÇOS being responsible for the supply of the cutting tools and the respective technical support during the execution of the Test;
4. The cutting tools temporarily made available by RAMADA AÇOS to the CUSTOMER will be accompanied by a consignment note, which must be signed by the CUSTOMER on receipt of the cutting tools;
5. The maximum period established for the performance of the Tests is 60 (sixty) consecutive days;
6. Once the Tests have been performed, the CUSTOMER shall notify RAMADA AÇOS, within a maximum period of 15 (fifteen) working days, of the results of the Tests.
7. Should the Test not be approved, the CUSTOMER shall be solely responsible for ensuring that RAMADA AÇOS may proceed to collect the non-approved cutting tools subject of the Test, and RAMADA AÇOS shall have a maximum period of 30 (thirty) working days after the communication referred to in the previous paragraph of this Clause to carry out such collection;
8. Should the CUSTOMER not facilitate the collection, by RAMADA AÇOS, of the non-approved cutting tools subject of the Test within the maximum period set forth in the previous paragraph of this Clause, RAMADA AÇOS reserves the right to forthwith proceed with the invoicing of all the cutting tools temporarily made available by RAMADA AÇOS to the CUSTOMER.